





Communicating with Families, Carers and Advocates

Easy Read Position Statement



This document tells you how we communicate with your family, carers and advocates.



For most of us, families are very important.



We will always agree with you how best to communicate with your family, carers and advocates.

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We will make sure that our communication with you and your family, carers and advocates is always:

- respectful
- in line with our <u>values</u> and Code of Conduct.



Everyone – you, your family, carers, advocates and our staff and volunteers – should be treated with respect.



Any form of bullying, discrimination (if people are treated unfairly) or disrespect is not right.



We will **not** accept any form of abuse, including any abuse towards our staff.



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